



# City of Glendora

## Water Rates for Calendar Year 2026

### Your Water System

The City of Glendora owns and operates a potable water system which includes 210 miles of water mains, 29 reservoirs, 20 pump stations, 8 active wells, and 13,500 water meters. The City serves an area of approximately 11 square miles and provides water service to a population of about 45,550. The water system consists of 17 pressure zones, which is categorized into 4 main zone classes, as illustrated in the following table.

Zone Class	Hydraulic Zones
A	1, 1RB, 1RA
B	2, 1A, 1B
C	3, 1BH1, 2H1, 2H2
D	3A, 3B, 3C, 3C1, 3D, 4, 4A

The City provides reliable water service 24 hours a day, 7 days a week. To ensure continuous high-quality service, Glendora has developed a water rate structure that is fair, equitable, and promotes water conservation in compliance with State mandates. The primary source of water supply is local groundwater from the Main San Gabriel Groundwater Basin (Main Basin). The water supply is supplemented with imported water from Three Valleys Municipal Water District through three (3) connections.

In April 2023, the Water Master Plan was finalized by AKM Consulting Engineers. The document is a comprehensive planning guide for the improvement and upgrade of the water system. Some of the wells and pipes are over 100 years old, and there are many facilities that have reached the end of their useful lives. The Water Master Plan recommended a Capital Improvement Plan (CIP) to improve wells, reservoirs, and pump stations based upon asset condition assessments and operational needs. With an average of 265 pipe breaks per year, the Water Master Plan developed pipe improvement projects by conducting a risk-based pipe condition assessment.

Additionally, projects were recommended to ensure that the system is capable of providing adequate supply, storage, pressure, and water flow for normal system operations and standard fire flow events. The Water Master Plan identified \$350M in needed upgrades, with budgeted CIP totals of \$30M budgeted for the first five (5) years.

### Rate Structure

The water rate structure was developed to ensure that there is sufficient revenue to fund the safe and reliable delivery of water to customers, the completion of infrastructure projects over the next five (5) years and maintain an emergency reserve fund.

In compliance with Proposition 218, the City Council approved a water rate structure on November 28, 2023. The rate structure implemented in January 2024, consists of a fixed meter connection charge, tiered consumption rates, and elevation charges for pumping expenses in hydraulic zones at higher elevations. In subsequent calendar years, the water rates are adjusted by the Consumer Price Index for all urban consumers (CPI-U) for Los Angeles-Long Beach-Anaheim published by the U.S. Department of Labor. The CPI-U adjustment is based on the percentage change between October of the prior year and October of the current year, not to exceed a total increase of five percent (5%) for each year.

The Rate Schedule for 2026 reflects the 3.45%\* increase in the CPI-U for Los Angeles-Long Beach-Anaheim from October 2024 to October 2025. (\*Due to the federal government shutdown, the October 2025 CPI-U is not available. The average of the CPI-U from September and November 2025 was used to estimate the October 2025 value and calculate the new rates.)

### Bi-Monthly Fixed Meter Connection Charges

The Meter Connection Charge is a fixed fee that varies according to the customer's water meter size. The bi-monthly fixed charge components increase as the meter size increases due to the affect that a large meter has on the overall water system infrastructure. The revenue generated for the meter connection charge was developed to fund fixed expenditures, which include existing debt service, future debt service (covering 50% of the capital improvement projects), and 50% of the operation and maintenance related expenditures (tools, equipment, meters, pipes, salaries, benefits, customer service, etc.).

### Consumption Rates

Consumption Rates include components for four (4) consumption Tiered Rates and Elevation Rates. The revenue generated will fund the expenditures for groundwater, purchased water, the production of water, water conservation programming, and 50% of the capital improvement projects. The allowable usage in each tier is takes into consideration the California Assembly Bill 1668 indoor water use goal, minimum usage by meter size, and the existing rate structure's Baseline Allocation Threshold Units.

The Elevation Rate component is broken up by four (4) zone classes, which were established as part of this study to assign the costs fairly and equitably. The revenue generated will fund the energy and pumping facilities expenditures that are required to pump water to the higher zone elevations and 50% of the operation and maintenance expenditures (tools, equipment, pumps, pipes, salaries, benefits, customer service, etc.).

### Your water rates pay for:

- Groundwater and imported water supply
- 24/7 Operations
- Routine maintenance and emergency repairs
- Strategic waterline upgrades and replacement
- Supply reliability, via Main San Gabriel Watermaster
- Community programs
- Conservation programs



# City of Glendora

## Water Rates for Calendar Year 2026

Consumption Threshold (CCF)*				
Meter Size (inches)	Tier 1	Tier 2	Tier 3	Tier 4
5/8 & 3/4	1-12	13-38	39-76	77+
1	1-18	19-67	68-134	135+
1 ½	1-42	43-134	135-268	269+
2	1-64	65-220	221-440	441+
3	1-181	182-419	420-838	839+
4	1-181	182-658	659-1,316	1,317+
6 & 8	1-328	329-2,341	2,342-4,682	4,683+

\*Billing Units are measured in hundred cubic feet, CCF or HCF.  
(1 CCF = 748 gallons)

Bi-Monthly Meter Connection Charge	
Meter Size (inches)	Meter Connection Charge
5/8 & 3/4	\$90.96
1	\$143.01
1 ½	\$273.89
2	\$440.74
3	\$1,048.71
4	\$1,048.71
6	\$2,301.98
8	\$2,301.98

Consumption Rates					
Zone	Tier 1	Tier 2	Tier 3	Tier 4	Elevation
A	\$1.86	\$2.86	\$3.85	\$4.84	\$0.24
B	\$1.86	\$2.86	\$3.85	\$4.84	\$1.09
C	\$1.86	\$2.86	\$3.85	\$4.84	\$2.19
D	\$1.86	\$2.86	\$3.85	\$4.84	\$3.63

Example: A typical residential customer with a ¾" meter using 38 billing units will see an average increase of \$6.73 per billing period.

### FOR QUESTIONS, CONCERNS, OR MORE INFORMATION:



#### **Water Billing:**

Phone: (626) 914-8239

Email: [wbilling@cityofglendora.gov](mailto:wbilling@cityofglendora.gov)

Website: [cityofglendora.gov/waterbilling](http://cityofglendora.gov/waterbilling)

#### **Conservation:**

Phone: (626) 852-5205

Email: [waterconservation@cityofglendora.gov](mailto:waterconservation@cityofglendora.gov)

Website: [cityofglendora.gov/waterconservation](http://cityofglendora.gov/waterconservation)